

Draft Consultation Questionnaire

To formally take part in the consultation

Views expressed at public or community group meetings organised or attended by the CCG will be noted and included by Healthwatch in its consultation report.

Other correspondence and petitions will also be noted by Healthwatch.

Alternative proposals put forward to Healthwatch during the consultation will be thoroughly reviewed and evaluated before being considered by the CCG's Governing Body.

This questionnaire enables you to give your views on a range of issues which underpin the consultation. These will help us to evolve the model of care described in this document and will be registered as part of the consultation.

Paper copies will be available across the South Devon and Torbay area and are available on request by calling [] during office hours, emailing sdtccg.consultation@nhs.net, or writing to South Devon and Torbay CCG, Pomona House, Torquay, TQ2 7FF.

The questions below are presented in sections covering people's preferences for health services and the challenges we face, the proposed new model of care, and the best way we think it can be implemented. Each question provides an opportunity to comment on a number of areas and we would like you to give your views on each.

Draft Consultation Questionnaire

Service preferences and challenges

1. Do you think that the requirements below, which people told us they wanted in 2013 from health services, still apply today?

	Yes	No	Don't know
Accessible services – convenient opening hours, transport and accessible buildings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Better communication – between clinician and patient, and between clinicians themselves	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Continuity of care – to allow relationship-building with clinicians and carers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Coordination of care – including joined-up information systems	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Support to stay at home – with a wide range of services and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Is there anything else you would want to see? Please list:

2. Do you agree with the reasons that change is required in relation to:

	Yes	No	Don't know
Establishing better joint working between services?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Looking after the rising number of elderly people, many with long-term conditions?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tackling differences in life expectancy between affluent and deprived areas?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Providing alternatives to A&E for non-emergency care?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ensuring that we have enough appropriately experienced staff to look after patients safely?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Making best use of the money available?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

3. Do you agree that we should develop more community health services to replace some community hospitals and avoid unnecessary use of hospital beds?

Yes No Don't know

Draft Consultation Questionnaire

New model of care

4. The NHS should support people to keep well and independent for as long as possible by:

	Strongly agree	Agree	Disagree	Strongly disagree
Investing in health promotion activities (eg exercise classes for those with heart and lung disease).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Providing multidisciplinary support nearer to where people live.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Developing more out-of-hospital treatments, especially for old, frail people.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reducing the number of hospital beds to fund more community services.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

5. People should be admitted to hospital when:

	Strongly agree	Agree	Disagree	Strongly disagree
They no longer need nursing or medical care.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
They feel lonely or isolated.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Their needs cannot be looked after at home.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Their needs cannot be met by a care home.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Their family feel unable to look after them.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

6. When resources are limited, the NHS should prioritise the use of staff and funding to:

	Strongly agree	Agree	Disagree	Strongly disagree
Help keep more people well for longer.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Prioritise the treatment of people with the most complicated health conditions.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Care for people in their own homes or close to where they live.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Keep open expensive-to-run community hospitals that need modernising and offer limited services.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Draft Consultation Questionnaire

Implementing the model of care

7. When attending outpatient clinics, the most important aspects to you are:

	Strongly agree	Agree	Disagree	Strongly disagree
The time I have to wait for an appointment.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The distance I have to travel.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The specialist that I see.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

8. Minor injuries units, which provide treatment for non-life-threatening problems and less serious injuries (such as suspected broken bones and sprains, burns and scalds) should:

	Strongly agree	Agree	Disagree	Strongly disagree
Be open consistent hours, seven days a week.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Have x-ray diagnostic services.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Be staffed by specialists experienced in dealing with minor injuries.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Be easily reached and have good car parking.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Operate different hours in different locations.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Offer different services in different locations.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

9. If the choice is between:

- Using resources to keep open community hospitals which look after small numbers of people from across the CCG area

Or

- Using these resources to expand community health services by recruiting more trained nurses and therapists to help keep people healthier, out of hospital and supported closer to their homes

Do you on balance agree that it is better to do the latter?

Yes No

10. If your answer to Question 9 is 'yes', please respond to the statements below:

Yes No Don't know

Close Ashburton and Buckfastleigh Hospital

Please explain the reason for your decision:

Close Bovey Tracey Hospital

Please explain the reason for your decision:

Close Dartmouth Hospital

Please explain the reason for your decision:

Close Paignton Hospital

Please explain the reason for your decision:

11. People sometimes need nursing with extra support and care, following a period of ill health, to help them recover and regain their independence. If similar levels of care and support can be provided, this should be delivered:

Strongly agree Agree Disagree Strongly disagree

In a person's own home

In a community hospital

In a care home near to a person's home

12. If you want to comment generally on the proposals set out in this document or have any alternative ideas to put forward for consideration which meet the future needs of our population and the challenges described in this document, please set out below (or in an additional submission):

13. If you are responding on behalf of an organisation, please tell us what type:

- NHS provider organisation Patient representative organisation Third sector provider
- County or district council League of Friends or equivalent
- Town council or parish council Independent healthcare provider
- Other - please state:

Draft Consultation Questionnaire

Other information

To help put this information into context and ensure we are attracting feedback from across the South Devon and Torbay CCG area please complete the following questions:

14. Postcode (so that we will know if we are getting feedback from across the area)

No fixed abode Traveller

Postcode

15. Age

- | | | |
|--------------------------------|-----------------------------|-------------------------------|
| <input type="radio"/> Under 16 | <input type="radio"/> 35-44 | <input type="radio"/> 65-74 |
| <input type="radio"/> 16-24 | <input type="radio"/> 45-54 | <input type="radio"/> 75-84 |
| <input type="radio"/> 25-34 | <input type="radio"/> 55-64 | <input type="radio"/> Over 85 |

16. Disability (do you consider yourself to have a disability?)

Yes No

17. Do you have one or more long-term health conditions?

Yes No

18. Gender

Male Transgender
 Female Prefer not to say

19. Sexuality

Heterosexual Lesbian Prefer not to say
 Gay Bi-sexual

20. Ethnic group - which category best describes your ethnicity? Please tick the appropriate box to indicate your ethnic background:

- | | | |
|------------------------------------------------------|------------------------------------------------------|--------------------------------------------------------|
| <input type="radio"/> White: British | <input type="radio"/> Mixed: White & Black Caribbean | <input type="radio"/> Asian/Asian British: Pakistani |
| <input type="radio"/> White: Irish | <input type="radio"/> Mixed: White & Black Africa | <input type="radio"/> Asian/Asian British: Bangladeshi |
| <input type="radio"/> White: Other | <input type="radio"/> Mixed: White & Asian | <input type="radio"/> Asian/Asian British: Other |
| <input type="radio"/> Black/Black British: Caribbean | <input type="radio"/> Mixed: Other | <input type="radio"/> Other ethnic group |
| <input type="radio"/> Black/Black British: African | <input type="radio"/> Chinese | |
| <input type="radio"/> Black/Black British: Other | <input type="radio"/> Asian/Asian British: Indian | |

Thank you very much for completing this questionnaire and for formally contributing to this consultation.